



7677 MAPLECREST RD, FORT WAYNE, IN 46835

P. 260-627-5580

F. 260-627-5581

HILLSIDEPOOLSONLINE.COM

2026 POOL CLOSING

It's time to schedule your pool closing!

WHAT TO DO

Choose a closing option, select your preferred two weeks on the enclosed postcard, and return it to Hillside Pools.

Closing Options

SERVICE	PRICE	INCLUDES	COVER INSTALLATION
Option 1	\$290.00*	Winterize plumbing lines, pump, filter, and heater (if applicable); remove ladders and handrails.	Not included
Option 2	\$415.00	Everything in Option 1.	Included*
Attached body of water†	+\$100.00	Winterize attached spa lines and pump (if applicable).	Add to Option 1 or 2

* Additional fee applies for a new safety-cover installation.

† Attached spa, splash pad, kiddie pool, etc. Hillside does not close detached or standalone spas.

Scheduling

We will make every effort to accommodate your preferred week. If your first choice is full when we receive your postcard, we will schedule your second choice. Available weeks are subject to change based on workload and scheduling needs. We will call the week before your closing to confirm the service day; a specific time of day is not guaranteed.

Schedule online or by phone: Schedule your closing online at hillsidepoolsonline.com or call the Hillside Pools retail store. If you schedule by phone, we will email you a copy of this letter confirming your selected closing week, closing option, and chemical kit.

Acknowledgment of terms: By submitting the enclosed postcard, you acknowledge that you have read and agree to the terms and conditions outlined in this letter.

Important Information

- **Additional water features:** More than two water features, such as deck jets, slides, waterfalls, magic bowls, or similar features will be billed at \$15 per additional feature.
- **Closing materials:** Before we arrive, place your cover, plugs, water bags, and all other closing materials beside the pool. If any required materials are missing or unusable, your service technician may replace them as needed and add the cost to your invoice, or your closing may need to be rescheduled.
- **Option 1 customers:** Do not install the cover before we arrive. If any part of the cover must be removed to winterize the pool, Option 2 pricing will be billed.
- **Late closings:** Pools closed after October 31st are subject to a late-closing fee.

Winter Chemical Kits

For best results, purchase and add your kit a few days before closing. We can also add the chemicals during your closing appointment.

KIT	PRICE*	INCLUDES
Good	\$49.58	2 gallons 12.5% Vertex liquid chlorine + 1 quart Regal Algaecide 60
Better	\$78.46	Good Kit + Natural Chemistry Pool Magic Spring & Fall + Phosfree
Best	\$102.53	Better Kit + 1 quart Regal Metal Out



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**Prices include tax and the 10% closing-kit coupon.*

PREPARE FOR YOUR CLOSING

48 Hours Before We Arrive

- Balance the water and clean the pool.
- Place closing materials beside the pool, such as plugs, the winter cover and water bags (if applicable).
- Lower the water level only if your cover type requires it (see below).
- Backwash the filter.
- Add a winter chemical kit.
- Move patio furniture and other obstacles away from the pool.
- Remove remaining chlorine tablets from the chlorinator, if applicable.

Water-Level Instructions

LOWER WATER	DO NOT LOWER WATER
• Lock-in covers • Water-bag or tarp covers • Mesh safety covers or safety covers with a drain • All tile pools: lower water to just below the tile line	• Solid safety covers with a cover pump • Automatic-cover pools with a cover pump

If you are unsure which cover you have or where the water level should be, please call us before lowering the water.

What Hillside Will Do

- Remove handrails, inlet fittings, and skimmer baskets. Small parts will be placed in a skimmer basket and left beside the handrails on the pool deck.
- Remove plugs, O-rings, and the pressure gauge. These items will be placed in the pump basket and left in the pump.
- Blow water from the plumbing lines and add antifreeze to the skimmer, returns, and other water features.
- Install winterizing plugs.
- Install the cover for Option 2 closings.

Winter Reminders & Guarantee

- **Maintain the water level:** When pumping standing water off the cover, refill the pool at approximately the same rate. Allowing the water level to drop may cause the liner to move or wrinkle.
- **Special instructions:** If you take the pump or other equipment indoors, or have special requests, note them in the "OTHER" section of the postcard.
- **Underground-line guarantee:** Hillside guarantees winterization of underground lines when Hillside has closed the pool for two consecutive years and the underground lines are 20 years old or newer.

Store Updates

Online Bill Pay

Coming soon! To enroll, please write your email address on the closing card prior to mailing in or call the store with any questions.

Winter Hours

Our last Saturday of the season will be October 24th, 2026 and we will begin winter hours on November 2nd, 2026 – April 5th, 2027.

Store hours through October: Monday–Friday, 10:00 a.m.–6:00 p.m.; Saturday, 9:00 a.m.–3:00 p.m.; closed Sunday.

Winter hours: Monday–Friday, 10:00 a.m.–5:00 p.m., or by appointment.

Thank you for trusting Hillside Pools with your pool-care needs. We appreciate your business!